



Adult Family Home Council

OF WASHINGTON STATE



Members participating in the
Adult Family Home Council
2016 Lobby Day

2016 Annual Report

Mission:

To improve the lives and well-being of vulnerable adults through the support of adult family homes

Adult Family Home Council
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Toll-free (888) 439-8999 • Facsimile (360) 943-6653
www.adultfamilyhomecouncil.org

Join Us!



**“Coming together is a beginning;
Keeping together is progress;
Working together is success.”**

~Henry Ford

Now is an important time for adult family homes. The number of people seeking long term care continues to grow. Now is the opportunity for adult family homes to position themselves as the preferred option in long term care. Working together with our members, the Adult Family Home Council has developed a strategic plan to identify and support the success of adult family homes. Focusing on advocacy, education, member services, and marketing together we can fulfill our mission of improving the lives for residents while creating positive business opportunities for adult family home operators. This report outlines many of our efforts and actions to bring about these positive changes. All of this work is driven by an engaged, active membership.

Join us today!

The Adult Family Home Council Board of Directors

Region 1: Kim Erwin

Region 3: Vacant

Region 5: Rey Aquinde (Treasurer)

Region 7: Daniela Ionesi

At Large Delegate: Daniela Micu (Secretary)

At Large Delegate: Gene Nassen

Region 2: Delbert Miles (Chair)

Region 4: Dorothy Schlimme (Vice Chair)

Region 6: Patti Gray

At Large Delegate: Jeannie Schmid

At Large Delegate: Bonnie Bruce

Advocacy

Fighting for Fair Pay and Reasonable Regulations

As the elected representatives for the adult family homes of Washington, the Council's role is to ensure providers receive a fair contract that honors the important and challenging work adult family home owners do to serve vulnerable and disabled adults in our communities.

Collective Bargaining

In the summer of 2016, the Council and the State will begin negotiations for the 2017-2019 contract. In this process the Council will be seeking increases to Medicaid rates to cover the cost of providing care, support in providing initial and ongoing training to staff, healthcare reimbursements, and greater accountability from DSHS case management.

Taking DSHS to Superior Court

DSHS has refused to negotiate certain aspects of the proposals the Council has put forward. These issues (such as reimbursement for transportation, trip fees, additional funding for a resident requiring a two person assist, awake night staff, or exhibiting mood and behavior issues) are all issues with economic impact. The state claims these issues to be "illegal" and refuses to negotiate. The council has prevailed in every legal challenge so far, but the state continues to file appeals. We are confident we will prevail in this matter and hope this will be resolved by the end of this calendar year.

Working with the State Legislature

The Council has been successful in securing funding for rate increases, halting increases to licensing fees, improving the regulatory appeals process, and improving the change of ownership process and fees. Additionally, legislators have been in attendance at local chapter meetings, conferences, and on tours of adult family homes. The Council has testified before appropriate committees on issues of regulatory oversight, Medicaid reimbursement, and other critical issues effecting all adult family homes.



Marketing

Members can now market their homes on the Adult Family Home Council's website. The Council is reaching out to known referral sources, ensuring listings in local resource guides for seniors and disabled adults, and purchasing targeted advertising opportunities. Let us help connect you and your next resident.

Keep your beds filled

List your vacancies to allow potential residents and referrals to search more efficiently for an adult family home bed when it is needed.

As more members engage and add their vacant beds, the Council will continue to grow the advertising program and public awareness campaign for adult family homes as the best choice in long term care.

Find a Home

★ My bookmarks

Search results

Home » Search results

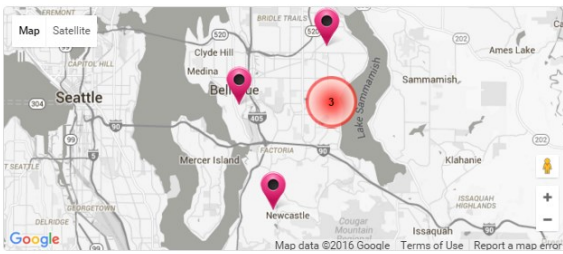
Search near:

Search in radius 0 miles

Search for:

Contact Name

Advanced search **Search**



Found 3 listings

Order by: Title Available Beds

Our New Name and Logo

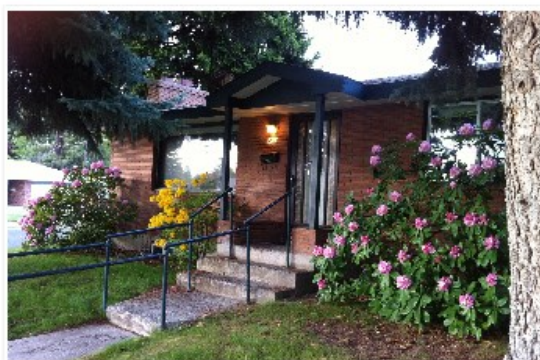
Formerly the WSRCC, the words Washington State Residential Care Council did not speak to what we do. It did not help the public find an adult family home.



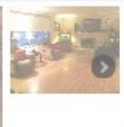
We are Advocates for Compassionate, Individualized Care.

The Council is using the new name to educate the general public about adult family homes. Many people are unaware of the options in long term care. The internet and TV are dominated by assisted living and placement agents. With enough participation from members, adult family homes can become recognized as the premier option in long term care. Adult family homes offer small staff/client ratios, aging in place, and are not just "home like," but an actual home.

Pinewood Cottage LLC

Home » Pinewood Cottage LLC



FACILITY INFORMATION

Address:	5928 N Fleming, Spokane, WA, United States, Spokane, County 99205
District:	5.0
Contact Name:	Sandra M. Johnson
Phone Number:	(509) 443-4403
Contracts:	Adult Family Home
Specialties:	Mental Health, Dementia, Developmental Disabilities
Disclosure of Services:	Download Document
Contracted for Medicaid:	Yes

Education

It is important for adult family homes to have access to quality education and training opportunities. Not only do members need to meet adult family home training requirements, they need education opportunities that are specific to the adult family home setting.

The council is working to ensure our members have multiple, appropriate resources to choose from. The council is constantly seeking new opportunities to better meet our member's educational needs.



Training Opportunities

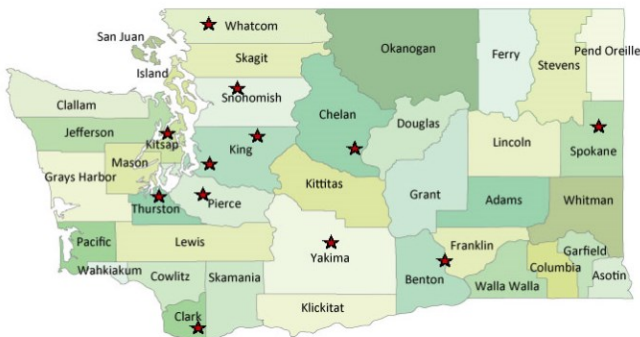
The Council supports education through a variety of unique opportunities

- Local Chapter meetings offer 12 CE each year
- Annual Conference held every October offers 12 CE
- Special member only events such as our recent "Legal Issues and Liabilities workshop" offered around the state
- Free online training opportunities through our partners at Cornerstone Healthcare
- Help gain approval and resources for your AFH to offer facility based training (train your own staff).

Keep up to date

Local chapter meetings are a great opportunity for education and networking. In addition to the 12 CE credits available annually, each month the council provides updates on policy changes, advocacy issues, and other business/care practices that can assist adult family home operators. The Council also publishes a monthly online newsletter "The Washington Voice." The newsletter is filled with updates and information to help providers be prepared to operate their homes in compliance with the regulations.

If you are not seeing the training you want, get involved with the chapter and bring us your ideas! We are a member driven organization here to serve our member's needs.



Member Services

Adult family home operators have so many responsibilities. Caregiver, care coordinator, employer, small business operator and many more titles all apply. The Council is aware of the many responsibilities and roles adult family home owners encounter and is prepared to help.

Whatever the question, the council staff will do their best to chase down an answer or resource so members can focus on the important work of providing quality care to their residents.

Did You Receive a Citation, Plan of Correction, Investigation? The Council can Help

If an investigation or annual inspection results in an action from Residential Care Services, the Council is your advocate. Members can seek assistance through the appeal process. The Council can:

- Explain appeal options
- Review your statement of deficiency
- Advocate for your concerns about the citation
- Assist in requesting an appeal within required timelines
- Develop a strategy for the appeal
- Advise when legal counsel is needed
- Arrange a consultation with an attorney when appropriate
- Attend Informal Dispute Resolution meetings

All of these services and more may be available depending on issues relevant to the citation.

Support and Resources












Council staff has assisted hundreds of adult family home operators with a wide range of resource and support questions. Depending on the nature of the question the council may refer to:

- The Council's online document library
- A local provider to act as a mentor
- Contact RCS, HCS, DDA or other agencies on your behalf
- Send letter of support or clarification to HOA, local jurisdictions
- Review WAC/RCW to clarify requirements

Whatever the issue, the Council is here to support adult family home owners to resolve or clarify their issue and return to focusing on quality compassionate care of their residents.

Document Library

Folders Documents Resident Care

Name	Version	Rating
Documents		
Basics of AFH Operation		
 AttestationForm-DisqualifyingDrugCrimes	1.0	☆☆☆☆☆
 C.C.SReview-STAFFSELF-REPORT-ExplanationofCircumstancesforConvictions	1.0	☆☆☆☆☆
 CharacterCompetenceandSuitabilityReviewForm	1.0	☆☆☆☆☆
 DSHSFingerprintAppointmentForm	1.0	☆☆☆☆☆
 DSHSlistofDisqualifyingCrimes	1.0	☆☆☆☆☆
 Fingerprint-BasedBackgroundCheckNotice	1.0	☆☆☆☆☆
 CaregiverExperienceAttestation	1.0	☆☆☆☆☆
 ChecklistHomeworkAidCertification	1.0	☆☆☆☆☆
 CHECKLISTFORNEWLYHIREDXEMPTWORKERS	1.0	☆☆☆☆☆
 CHECKLISTFORNEWLYHIREDNONEXEMPTWORKERS	1.0	☆☆☆☆☆
 CHECKLISTHiringProcessOrientation	1.0	☆☆☆☆☆
 EmployeeReview	1.0	☆☆☆☆☆

The State of the Adult Family Home Council

We are very proud of the accomplishments the Council has achieved over the last year. Important advocacy efforts, increases to Medicaid rates, delivering educational opportunities, supporting our members individual needs, and increasing awareness/access to adult family homes are all good steps forward for our industry.

There is much more to do. Medicaid rates still fall short of costs. DSHS will likely seek increases to licensing fees. Regulations and training requirements need to be revised to encourage business development and job creation. The inspection and oversight process needs to be improved to provide fair and reasonable working conditions. In the upcoming year we intend to address these issues as well as engaging our membership to access resources, to seek support, to report concerns, and share vacant beds on our website.

I believe that if we stand together and work for the greater good of our residents, that we will see increased rates and improved working conditions. I believe adult family homes will be recognized as the best option in long term care. Please know that your voice is needed. The Council's work is driven by the needs of our members and focused on our mission to improve lives.

Every day I come into work, I feel blessed to have the opportunity to represent you as your advocate and support. I have faith in the team we have assembled to provide quality customer service and meaningful assistance.

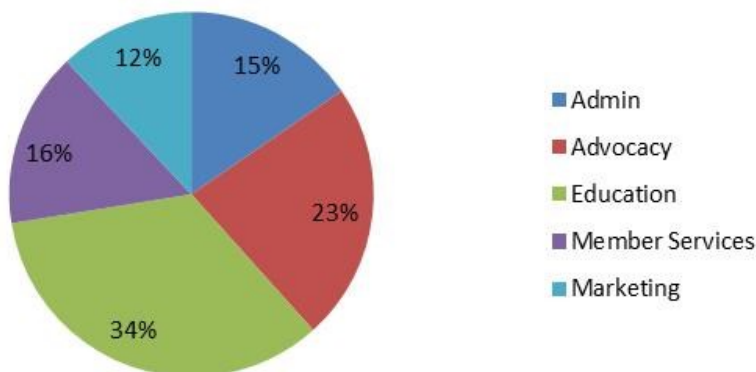
As always, I welcome your feedback and input as we continue our work together.

Sincerely,



Executive Director

How Member Dues are Invested



Here is a breakdown of how the Adult Family Home Council invests member dues.

Over the next year, we anticipate increased investments in marketing and advocacy. The Council seeks to grow our membership to have the resources to continue to provide members with high quality representation and services. We work diligently to keep administrative expenses at a minimum.



523 Pear Street SE
Olympia, WA 98501
(Formerly the WSRCC)

Adult Family Home Council's Affiliate Business Partners

The Adult Family Home Council's affiliate business partner program offers businesses who share in the Council's mission an opportunity to support adult family homes. Through participation in educational events, advocacy efforts, and direct support to providers, these businesses invest their time, money, and talents back into adult family homes. Thank you affiliate business partners!

A & H Pharmacy	Lincoln Pharmacy LLC
AFLAC	MD Medical
CESCO Medical	Meadowdale Elder Health
Concerto Healthcare	Mercury Pharmacy Services
Cornerstone Healthcare Training	Mobile Classes & Consulting
Crown Health, Traveling Doctors	Molina Medicare
CTR Services	Olympia Nursing Services
Doane's Senior Care Pharmacy	Peaks & Plains Inc
EASI-MSL - ElderMove Alliance	Personal Care & Assisted Living Insurance Center
EC Computers	Ready Meds Pharmacy
Franciscan Hospice and Palliative Care	Rice Insurance
Gabbert Architects Planners	Sangeeta Saigal, Attorney at Law, PLLC
Geneva Woods	Shiraz Specialty Pharmacy
Gentiva/Kindred Home Health and Hospice	Sound Health Medical
Graham & Graham, Eldercare Consultants LLC	Soundview Medical Supply
Health Professionals Institute	Sunshine Home Health Facilities, Inc
Horizon Hospice	Touchmark Home Health
Institute for Professional Care Ed	Washington Dental Service Foundation
Legal Shield	WIPFLi