INFECTION PREVENTION EDUCATION OPPORTUNITIES FOR STAFF AND VISITORS

Healthcare-Associated Infections and
Antimicrobial Resistance Section

Presenters

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Strategic Partners Program Manager

Madyson Schuh

Project Firstline Coordinator

Strategic Partners Program

Healthcare-Associated Infections and Antimicrobial Resistance Section

Objectives

Understand…

infection prevention educational opportunities including Project Firstline, Visitor Videos

Describe…

the importance of job-tailored infection prevention and control training

Identify…

ways to implement and distribute educational resources

Healthcare-Associated Infections and Antimicrobial Resistance Section

WASHINGTON STATE DEPARTMENT OF HEALTH

WASHINGTON STATE DEPARTMENT OF HEALTH

HAI-AR SECTION EMAIL ADDRESSES

Please refer to the table below to find the email most appropriate for your needs

Email Path	Description
HAI@doh.wa.gov	General healthcare associated infection questions
HAI-Covid@doh.wa.gov	COVID19-specific healthcare associated infection questions
HAIEpiOutbreakTeam@doh.wa.gov	Epidemiological outbreak assistance and healthcare associated infection questions
HAI-FieldTeam@doh.wa.gov	Schedule an ICAR for your facility
HAI-FITTesting@doh.wa.gov	Respiratory Protection related questions www.doh.wa.gov/ltcrpp
ProjectFirstline@doh.wa.gov	All Project Firstline related inquiries.

Visitor Visitation Videos

Project Introduction

- Two infection prevention educational videos with corresponding information sheets for long-term care facilities (LTCF) visitors

Project Timeline

Safe Visiting Practices

- Visitors who have a positive COVID test, symptoms of COVID, or currently meet the criteria for quarantine should not enter the facility
- Hand hygiene (use of alcohol-based hand rub is preferred)
- Face covering or mask (covering mouth and nose) and physical distancing at least six feet between people, in accordance with CDC guidance
- Cleaning and disinfecting high frequency touched surfaces in the facility often, and designated visitation areas after each visit
- Appropriate use of Personal Protective Equipment (PPE)

Ways to Share the Videos with Visitors

Send

Send the links in an email to family and friends

Loop

Loop the general visitation video on a TV or computer screen near the visitor entrance

Share

Print and share the guidance documents, and the flyer. Encourage visitors to use the QR code.

Upcoming: Asking for feedback

- We will offer a survey to ask visitors and staff their feedback of the videos

- Questions include:
  - How effective were the videos?
  - Did facilities use them?
  - What impact did the videos have on visitors?
  - What do visitors think about the videos? Did they learn anything new?
  - Did the video inspire any behavior changes?

General Visitation Video

- The general visitation video focuses on maintaining basic infection prevention core principles when visiting residents in LTCFs, including AFHs

Isolation and Quarantine Video

- The isolation or quarantine video focuses on visiting residents in isolation or quarantine precautions and includes steps for proper PPE usage.

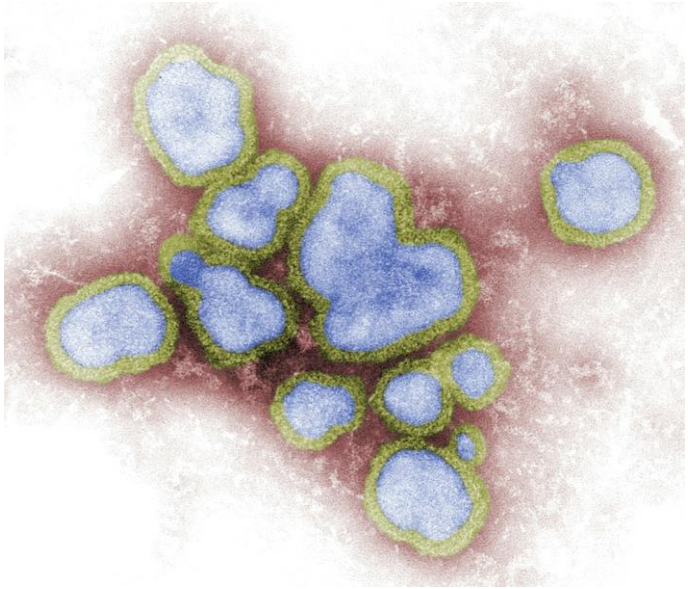
For survey link and additional information:

doh.wa.gov/VisitSafely

Adult Family Home Flu Webinar

- DATE: October 5th
- TIME: 1:30 – 3:00 PM

- Please email jamieford@doh.wa.gov for the registration link.



WASHINGTON STATE DEPARTMENT OF HEALTH

ICAR PROGRAM DETAILS

Our free, non-regulatory ICARs provide facilities with infection prevention recommendations and resources on how to keep residents and staff safe.

What We Do

- Provide support with an infection prevention expert
- Assist with addressing gaps in your current infection control protocols for COVID-19 or other infections
- Offer up-to-date guidance and resources

Who We Serve

- Long Term Care Facilities (Assisted, Skilled, Behavioral Health, Nursing facilities, and Adult Family Homes)
- Outpatient Settings
- Acute and Critical Access Hospitals

To Learn More or Schedule an In-Person or Virtual Visit:

http://doh.wa.gov/ICAR

Contact Us:

HAI-FieldTeam@doh.wa.gov (General)

Washington State Department of Health

In Partnership With

- Local Health Jurisdictions
- LeadingAge Washington
- Washington Health Care Association
- Adult Family Home Council of WA State
- Washington State Hospital Association

Respiratory Protection Program Support

- NEWS!
  - Join our monthly Lunch and Learn on the third Wednesday, 12- 12:30pm
    - October 19th – Medical Evaluation Referrals
    - November 16th – Respirator Job Accommodations
    - December 21st – Recordkeeping

Visit our website: www.doh.wa.gov/ltcrpp

Email questions to:
HAI-FitTest@doh.wa.gov

Long-Term Care Q&A

- Every Thursday, 11am-12pm
  - Educational presentations
  - Answers to pre-submitted questions
  - Live support
- Register in advance for this webinar:
  - https://us02web.zoom.us/webinar/register/WN_k9_L5yrRQPezKaYkejk5mA

Project Firstline

Project Firstline: Background

What is it?

- Infection prevention and control education
  - Concise and interactive

Who is it for?

- Frontline healthcare workers

Purpose of Project Firstline Washington

1. **Identify**
   - Training gaps
     - Topics
     - Delivery methods
2. **Prevent**
   - The spread of infectious disease
3. **Build and Create**
   - Foundation
   - Healthcare Culture

Purpose Part 1: Identify

- Learning Needs Assessment
- Goal: Identify gaps and preferred delivery methods in infection prevention and control training among frontline healthcare workers in Washington State.
- Notable Takeaways:
  - Majority of respondents 10+ yrs in role
  - Take training on their own and/or listen to a person talk live
  - Online: prefer webinars or online learning platforms
  - Not all receive IPC training
    - Either at all or varies by topic

      (e.g., Hand Hygiene, PPE, Source Control, Triage and Screening, Environmental Cleaning, COVID-19)

Purpose Part 2: Prevent

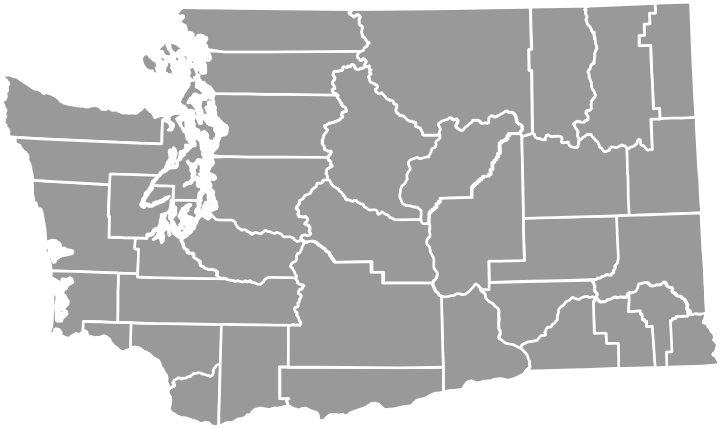
- Education and Training
- WA DOH Project Firstline Podcast
  - Infection Prevention and Public Health Practices for frontline healthcare workers
- Infection Prevention (IP) Champions Program
  - Specific for LHJ staff
- eLearning modules
  - Partners: University of Washington Northwest Center for Public Health Practice (NWCPHP)
  - Curriculum based on CDC Project Firstline content
  - Provided on Learning Management System (LMS)
  - Goal: concise, interactive, and readily available

Infection Prevention (IP) Education

TRAINING FIT FOR ADULT FAMILY HOME STAFF

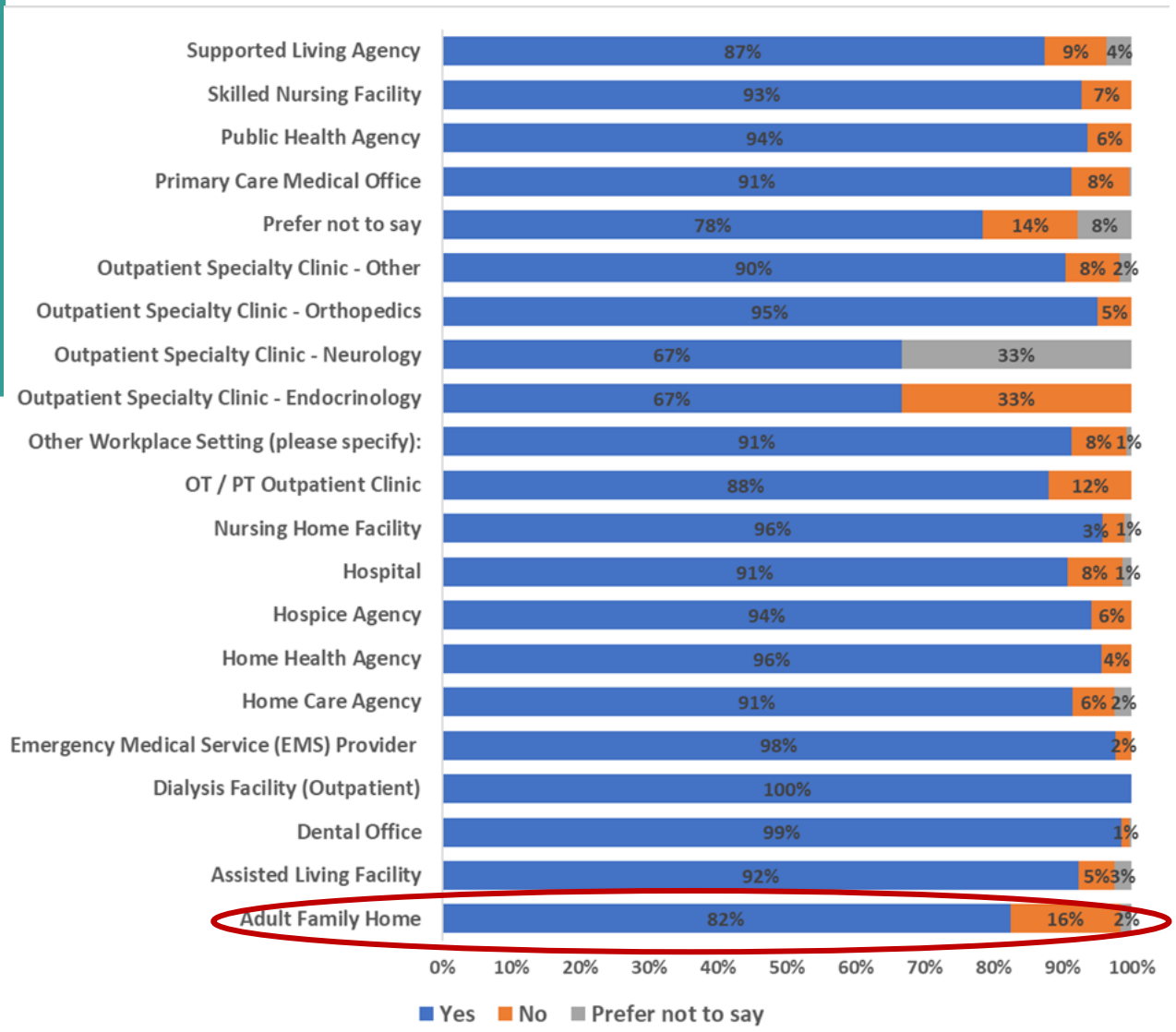
Interactive IP Training: Who?

- Frontline Healthcare Workers
  - Certified Nursing Assistants (CNAs), Environmental Services (EVS) staff, Nurses, Home Health/Care Aides, and more
- Settings
  - Adult Family Homes (AFH), Skilled Nursing Facilities (SNFs), Long-Term Care Facilities (LTCFs), Home Health/Care, and Assisted Living



Interactive IP Training: Why?

- 16% have not received IPC training
- Majority of AFH respondents are split between 1-5yrs or 10+yrs in their role



Interactive IP Training: What is it?

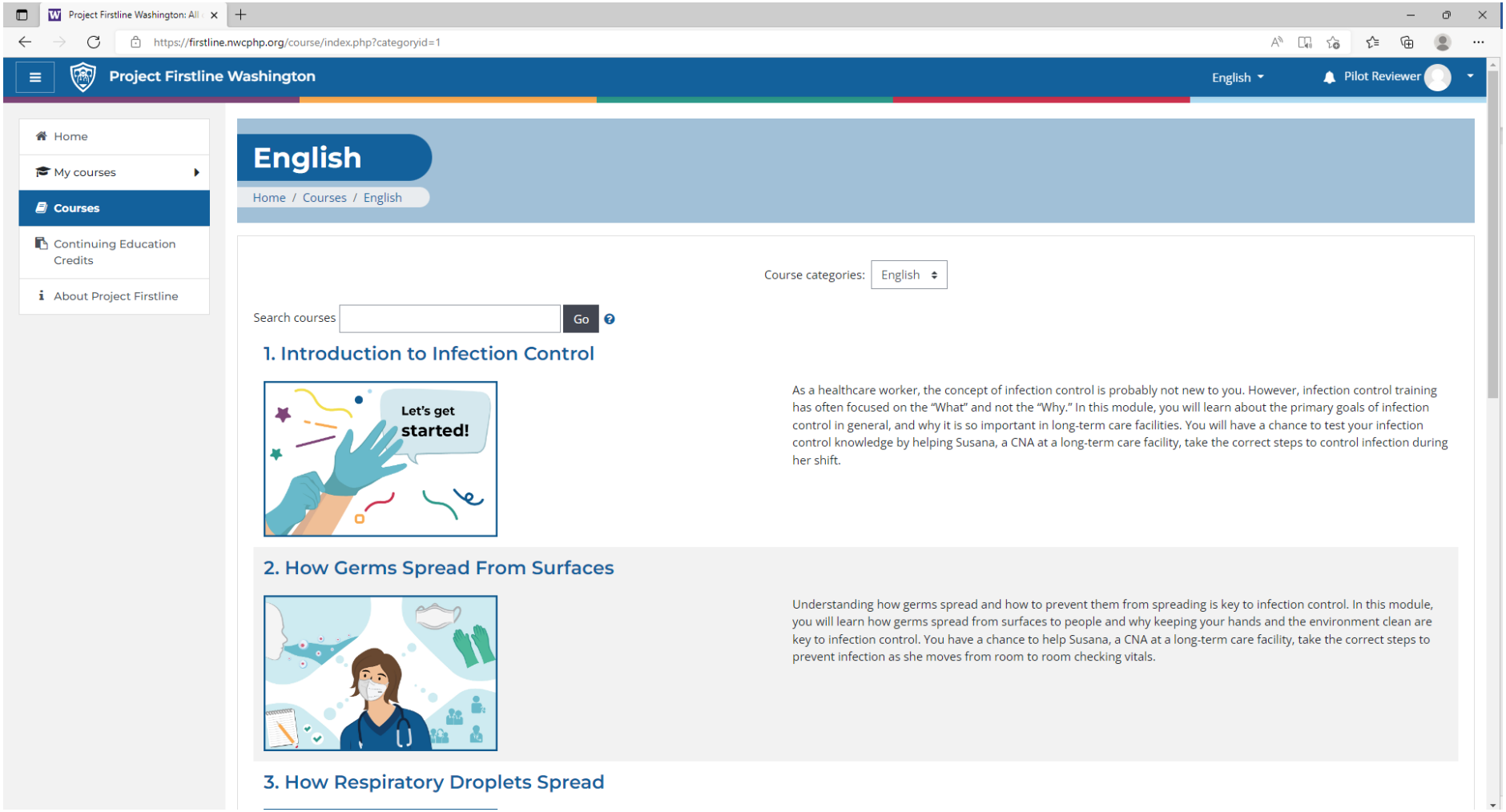
- Project Firstline Washington: Infection Control Training
- Basic IP skills and knowledge
- Training series
  - Six modules
- Perspective of daily tasks in AFH/LTCF settings

Interactive IP Training: Modules

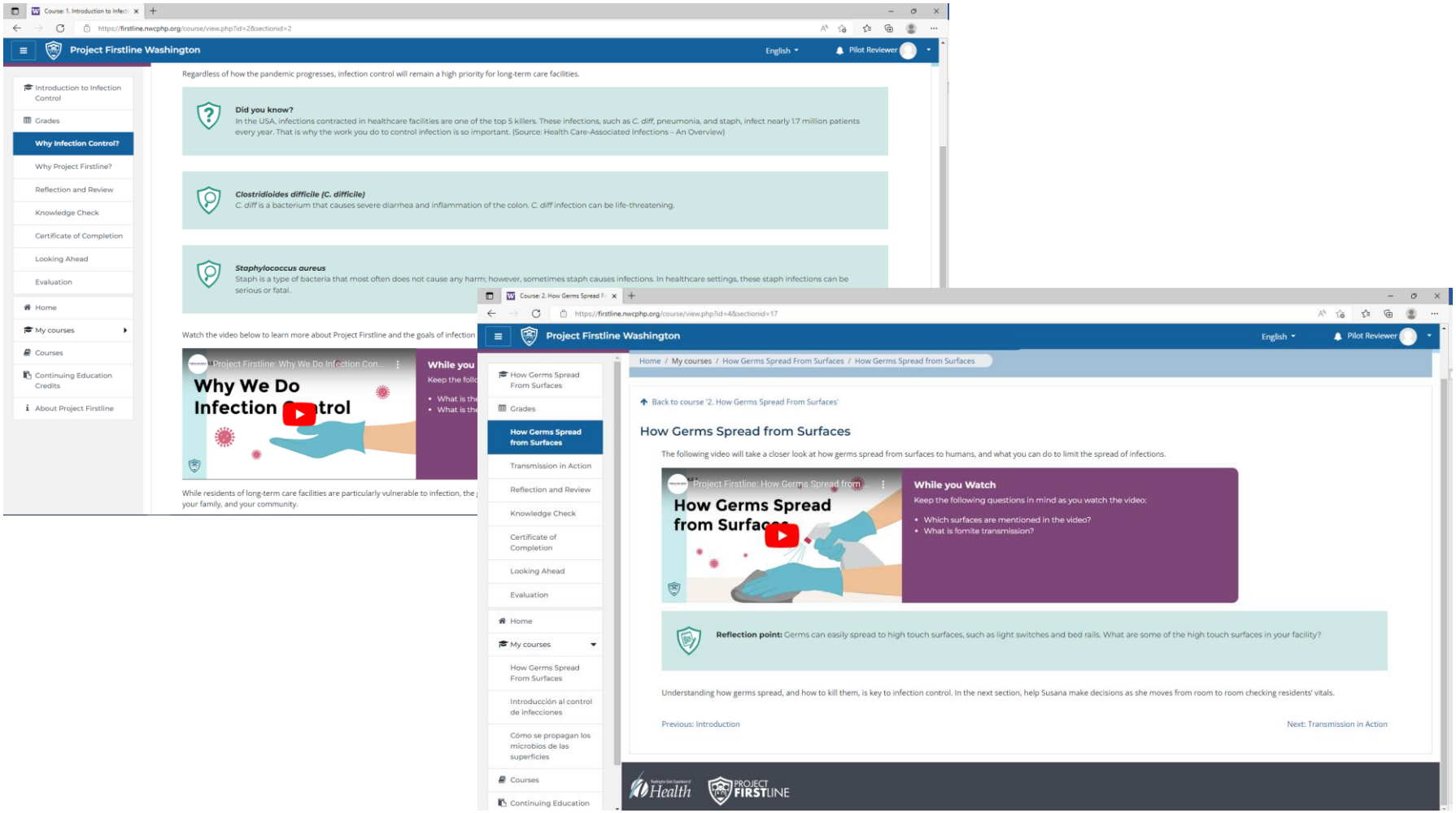
- Six Modules
  - Infection Control
  - Germs: Surfaces
  - Germs: Respiratory
  - Hand Hygiene
  - PPE
  - Cleaning & Disinfection
- Module content:
  - Training materials
  - Videos
  - Interactive scenarios
  - Short quizzes
- English and Spanish

Project Firstline Washington: Infection Control Training

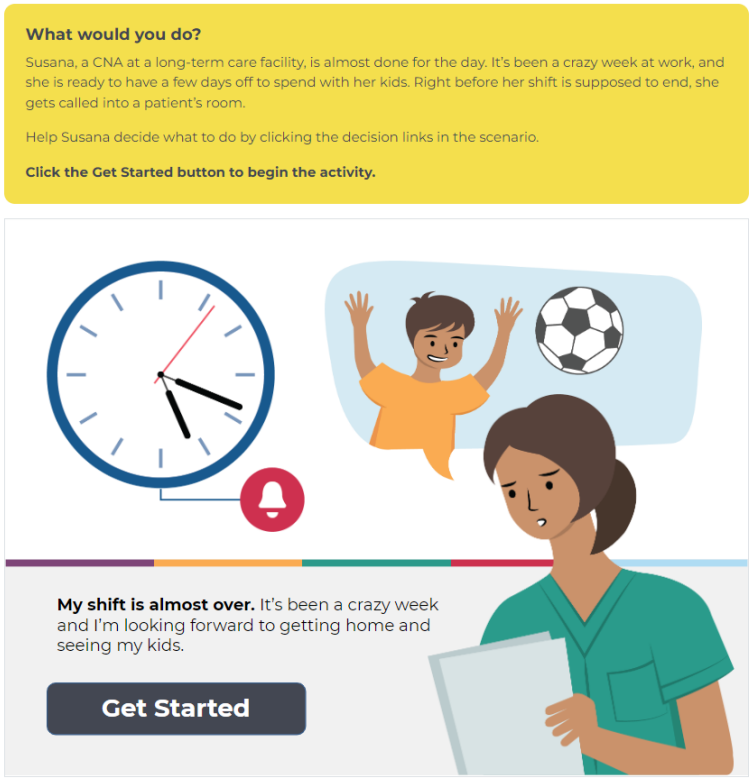
Project Firstline Washington: Infection Control Training

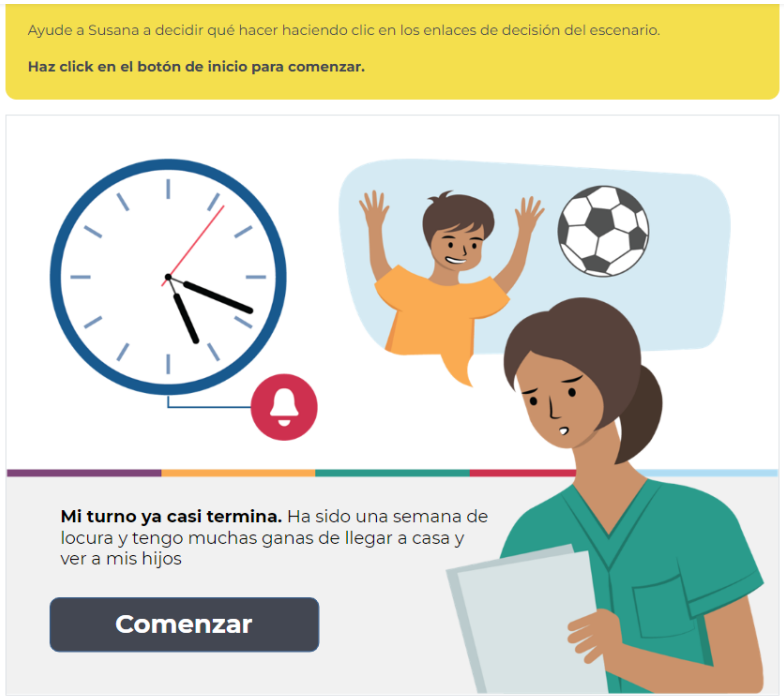


Project Firstline Washington: Infection Control Training

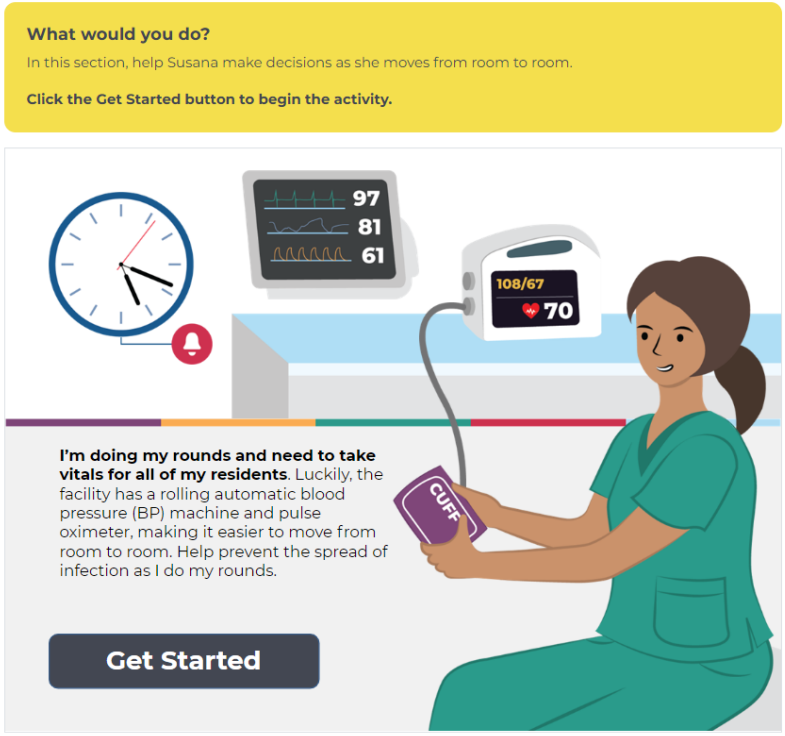


Project Firstline Washington: Infection Control Training



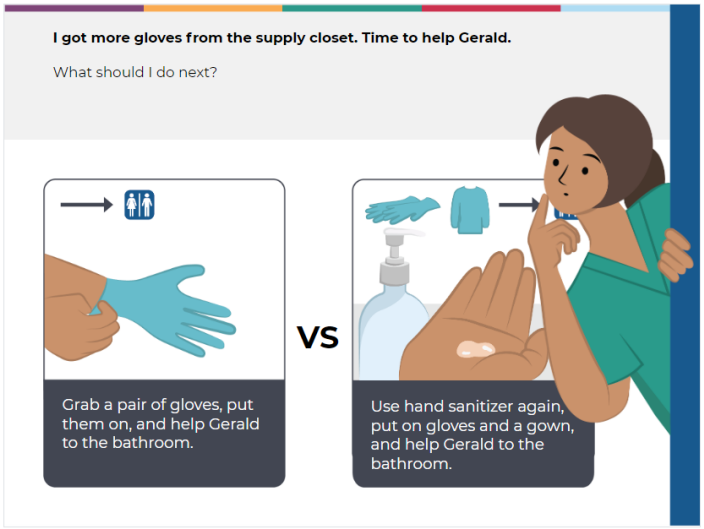


Project Firstline Washington: Infection Control Training



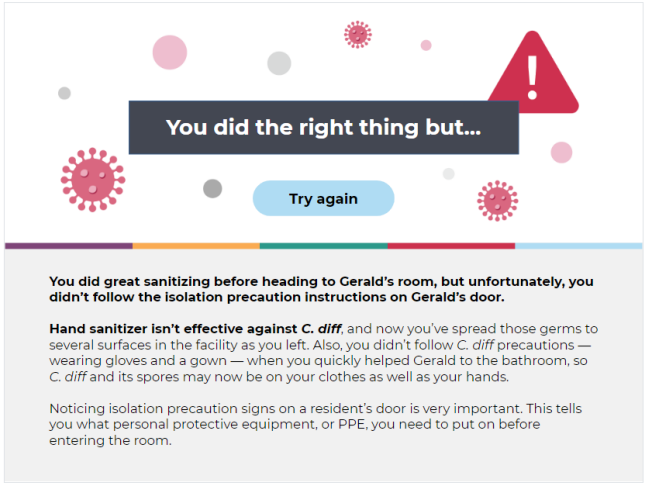
As you saw in the scenario, it is so important to remember to perform hand hygiene, and to disinfect shared equipment between residents. If we forget to take these necessary steps, someone could get seriously sick. But, when we understand how germs spread and what tools are needed to prevent them from spreading, we can feel confident that we are doing our part to keep our residents, ourselves,

Project Firstline Washington: Infection Control Training

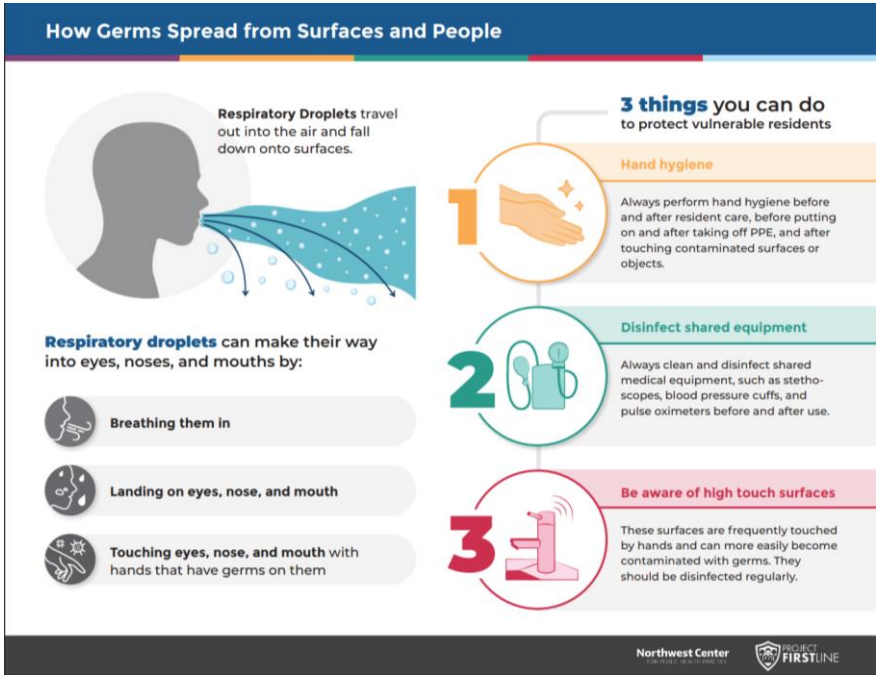


It is so important that we do infection control right, and in order to do it right, it is important to understand not just what you're doing to control infection, but why you're Project Firstline is to ensure that you have the knowledge you need and deserve to keep yourself, your patients, and your colleagues safe from infection.

Previous: Why Infection Control?



Project Firstline Washington: Infection Control Training



Interactive IP Training: Business Perspective

- Online learning platform
  - Easily accessible
  - Accounts
  - 90% completion = Champion Certificate
- Cost: Free
- Continuing Education Credits
  - Alleviate onboarding and continuing education stress

PROJECT FIRSTLINE

Certificate of Completion

This is to certify that

Pilot Reviewer

has completed the module

1. Introduction to Infection Control

August 15, 2022

.33 credit hours

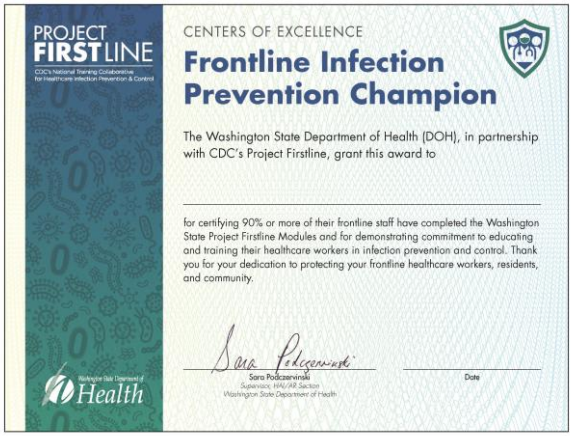
Betty Bekemeier, PhD, MPH, RN, FAAN
Director, Northwest Center for Public Health Practice

Sara Podczervinski, RN, MPH, CIC, FAPIC
Washington State Department of Health

Northwest Center FOR PUBLIC HEALTH PRACTICE

UNIVERSITY of WASHINGTON

Health


PROJECT FIRSTLINE

CDC's National Training Collaborative for Healthcare Infection Prevention & Control

CENTERS OF EXCELLENCE

Frontline Infection Prevention Champion

The Washington State Department of Health (DOH), in partnership with CDC's Project Firstline, grant this award to

for certifying 90% or more of their frontline staff have completed the Washington State Project Firstline Modules and for demonstrating commitment to educating and training their healthcare workers in infection prevention and control. Thank you for your dedication to protecting your frontline healthcare workers, residents, and community.

Sara Podczervinski
Supervisor, HAI/AR Section
Washington State Department of Health

Date

Health

Purpose Part 3: Build and Create

- Helping build a foundation
- Create an IP culture in and across healthcare settings
- Consistency in training
  - Across WA
    - Training modules provided by NWCPHP
  - Nation-wide
    - Overall training objectives are consistent with national program

Questions?

Send facility ID registration requests to:
ProjectFirstline@doh.wa.gov

(or if you would like to obtain pdfs of Project Firstline promotional materials)

Questions?

To request this document in another format, call 1-800-525-0127. Deaf or hard of hearing customers, please call 711 (Washington Relay) or email civil.rights@doh.wa.gov.